Povinné odpovědi – vepisovací
Nepovinné odpovědi – vepisovací
Nepovinné odpovědi – zatrhávání voleb
Nepovinné odpovědi – zatrhávání voleb s možným upřesněním vepsáním

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1. Contact name*

2. Contact position

3. Contact email address *

4. Contact telephone number

5. Business name *

6. Where are your business' headquarters / primary location? (Country)

7. In which EU countries do you operate? (Please select all that apply)

8. Do you operate outside of the EU? If so, please state the countries / regions.

9. What is your annual turnover related to activities in Europe?
Greater than € 50 million, Between € 10 million and € 50 million, Between € 2 million and € 10, million, Less than € 2 million

10. What percentage of your European turnover relates to printer cartridge reuse operations?
%

11. How many people do you employ in Europe?
Less than 10, Between 10 and 50, Between 50 and 250, Greater than 250

12. What percentage of your European employees are involved in printer cartridge reuse operations?
%

13. Which type of printer cartridge do you specialise in?
Compatible, Remanufactured, Refill, Other (please specify)

14. What types of printer cartridges do you provide? (Please select all that apply)
Toner, Ink, Monochrome, Colour, Other (please specify)

15. If applicable, please comment on why you don't process all cartridge types for reuse.
What are the barriers (technical, economic, legal)? Is there too much competition or too little demand?

16. Are you involved in the collection (take-back) of cartridges for reuse and recycling?
Yes (collection managed in-house), Yes (collection contracted out to an independent agent), No

17. How many printer cartridges do you collect, or are collected on your behalf, annually?

18. How many printer cartridges do you remanufacturing or refurbish annually? (Excluding recycling)
Total

of which: Toner
of which: Ink
of which: Monochrome
of which: Colour
of which: Other

19. How many printer cartridges do you recycle annually?

20. What proportion of these (by volume) are processed in Europe?
%

21. Do you manufacture new cartridges? If so, please state the number of printer cartridges (by technology) that you manufacture new on an annual basis in Europe.
Total
of which: Ink
of which: Toner

22. What type of customers buy your printer cartridges? (Select all that apply)

	New cartridges	Reused cartridges
Individual consumers	☐	☐
Small businesses	☐	☐
Large corporations	☐	☐
Public sector	☐	☐
Retailers/wholesalers	☐	☐
Question not applicable	☐	☐
Other (please describe below)	☐	☐

Please describe your 'other' type of customers here

23. Which of the following best describes the business model in your company for reused cartridges?

Direct order
Service contract
Deposit/credit scheme
Leasing scheme
Other (please specify)

24. What is the price of your reused cartridges, as a proportion of the price of new* cartridges? (*Your own or OEM cartridges)
%

25. Please describe the reuse processes you apply to end-of-life printer cartridges.

26. What warranties do you offer on your reused printer cartridges? (If applicable)

27. Do you use and quality standards on reused printer cartridges?
DIN
ISO
Internal standards
Trade body protocol
Other (please describe)

28. If possible, please provide further details of the quality standards you use.

29. Which companies do you see as your main competitors for printer cartridges?

30. Can you estimate the size of the EU printer cartridge market (e.g. number of companies, approximate turnover and/or employment)?

31. If possible, please comment on the size of the printer cartridge market in the individual EU countries in which you operate (e.g. number of companies, approximate turnover and/or employment).

32. Can you estimate the proportion of the EU printer cartridge market (by volume) made up of reused cartridges?
%

33. Can you estimate the proportion of the EU printer cartridge market (by value) made up of reused cartridges?
%

34. If possible, please comment on whether the market share of reused cartridges is higher or lower in the individual EU countries in which you operate. And if so, by how much?

35. Please describe in detail any barriers to reuse that you have experienced (e.g. technological, legal).

36. How do you expect the future printer cartridge market in Europe to change in the next 5-10 years?

37. Would you like to be acknowledged for your contribution in the published report?
Yes, No

38. Would you be happy to be contacted with follow up questions?
Yes, No

39. Please add any further comments you may have here.

Also, if you would like to be contacted for a more in-depth discussion about this subject, please indicate so below.